

PROCEDURE TO MAKE A RESERVATION

We kindly request that you follow the following procedure carefully to offer you better service for the reservation confirmation for participants of the "Amdetur Congress 2024" event, which will be held at Vidanta Nuevo Nayarit/Vallarta from June 3rd to June 6th, 2024.

TYPE OF UNIT WITH SPECIAL QUOTED RATE:

The Grand Mayan Máster Room- Run of the House¹

1 King size bed o 2 Queen Size (subject to hotel availability)
1 full bathroom
Capacity 2 Adults

Single/Double Occupancy Rate \$3,363.80 MXN per night, taxes included, plus additional charges.

[Click the link to view the room.](#)

[Master Room - Nuevo Vallarta - Vidanta](#)

Additional Charges:

- **BELLBOYS:** \$75.00 MXN per person per stay.
- **HOUSEKEEPING:** \$85.00 MXN per room per night.

HOURS AND CONTACT NUMBERS:

To make a reservation, please get in touch with the reservations department from Monday to Friday from 9:00 a.m. to 6:00 p.m. and Saturdays from 9:00 a.m. to 3:00 p.m. at the following phone number: +52 322 176 1907

When calling, it is essential to inform the executive that the reservation is for the "AMDETUR CONGRESS 2024" event from June 3rd to June 6th, 2024. This way, it will be easy to identify the participants and offer the special rates. The reservation must be paid at the time of booking by phone, with a deadline of May 6th, 2024, or until inventory is exhausted.

Once payment is made, the executive will send you a voucher confirming the details of your reservation, which you must present at check-in.

CHANGES AND CANCELLATIONS

Any changes or cancellations to a confirmed reservation must be made at least 7 days before the arrival date to apply the corresponding refund for the reservation. Outside of this period, no refund will be issued. If the client does not cancel within the established dates or does not show up for the reservation, no refund will be issued. Early check-out does not qualify for a refund.

Check-in at the hotel is from 3:00 p.m. and check-out is at 12:00 p.m. It does not include airport-hotel or hotel-airport transportation.

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¹. - Run of the House room with partial ocean view, golf course view, interior of the resort, or garden view, and bed type are subject to availability.